

G. PETE LESEBERG, D.M.D., PA
*Diplomate, American Board of
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Financial Policy

We are committed to providing you with the highest quality dental care. If you have dental or medical insurance, we will be happy to answer any questions relating to your insurance and bill. However, we need your assistance and understanding of our payment policy.

As dental care providers, our relationship is with you, not your insurance company. While the filling of insurance claims is a courtesy that we extend to our patients, acceptance of insurance assignments does not absolve the patient from full responsibility for charges of treatment rendered. If we fail to receive a response from your Insurance Company within 60 days, or if your claim is denied, you will be responsible for payment of the account in full.

Please understand that not all services are a covered benefit in all contracts and no insurance company pays 100% on claims submitted. Therefore, if you have insurance you will be required to pay an **ESTIMATED PORTION** of the bill at the time services are rendered. (This amount can vary between 20% to 50% depending on your insurance coverage and the maximum amount of coverage remaining for the year.) Once your insurance pays, your account will be reconciled and you will be billed for the balance or sent a check for the overpayment.

If you are a private payment patient, payment for service is required at the time services are rendered. We offer five payment options: **CASH, CHECKS (Electronic), MASTERCARD, VISA, or HEALTHCARE CREDITLINE.**

Any accounts with balances over 60 days old will be subject to a 1.5% monthly finance charge (18% annual rate).

Any returned checks are subject to a \$20.00 service charge.

We realize that temporary financial problems may affect timely payment of your account. If such problems do arise, we encourage you to contact us promptly for assistance in the management of your account.

If you have any questions about the above information or any uncertainty regarding insurance coverage please do not hesitate to ask us. We are here to help you.